

Welcome to the City of Rigby

Things to know about City Utilities

1 – Utility services are billed at the first part of the month and due by the 20th of each month. Auto-Pay and Online Bill pay is available through www.xpressbillpay.com.

2 – Residential utilities include water, sewer, garbage, and a sewer bond. The monthly price for these services is currently **\$100.00** per month. A deposit of **\$200.00** is required on new services, and refunded after 12 months of current payments. Delinquent accounts are subject to a late fee of \$5.25 per month and discontinuation of services.

3 – Garbage is picked up once per week. Please contact City Hall to find out your scheduled day.

4 – **City dumpsters are for household garbage ONLY.** Yard and lawn trimmings are too heavy for dumpster pickup. These items should be gathered or bagged and placed curbside for hand pickup. Call City Hall to place your name on the pickup list. **Garbage that is spilled from the dumpster CANNOT be pickup up by the driver.**

5 – Items such as construction debris, paints, furniture, appliances, etc. need to be disposed of at the County Line Landfill. Call 745-9224 for landfill information and hours.

6 – Dumpsters must be taken to the curb by 8am on the day of your scheduled pickup. Please remove dumpsters from the curb after your garbage is collected to allow for parking, clean up, and side walk use.

7 – Common reasons your dumpster may not be able to be picked up:

A – Yard and lawn trimmings in the dumpster.

B – Dumpster is facing the wrong way at the curb.

C – There must be a clearance of at least 4 feet on all sides of the dumpster.

D – Cardboard that is not cut down to 3x3 ft. or smaller pieces. A recycle bin is located at City Hall for cardboard and newspaper.

E – Any garbage surrounding or blocking dumpster.

F – Dumpster is set too closely to another dumpster or structure.

8 – Additional pickups can be scheduled for \$2.75 for each 90 gallon container, and \$8.25 for each 300 gallon container.

9 – If you have questions regarding your services please call City Hall at **745-8111 ext 15**, or you may fax us at **745-7111**.

The City of Rigby DOES require all dogs to be licensed. If you have more than 3 dogs, you must obtain a non-commercial kennel license. This requires signatures of 75% of homeowners within 100' of your residence. The cost is \$5.00 for the first 3 dogs, plus \$1.00 for each additional.